



HeathWatch

www.surreyheathnw.co.uk

The quarterly Neighbourhood Watch newsletter
for Surrey Heath. Volume 2, Issue 52. Autumn
2015. Editor Juanita West



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A Message from the Chairman

Following on from the mention of CCTV in the HeathWatch Summer edition, NW Support Group member, Alan Dixon and I met Jeff Harris, the Deputy Police & Crime Commissioner, with a view to eliciting his support for the concept. Alan produced a well argued and detailed presentation, sufficient for Jeff Harris to agree to support this. Alan is putting together a case for financial support for a limited number of CCTV kits for a specific purpose. I will be reporting further on this development at the next meeting.

Despite being the 'quiet season', we are reporting (see p 4) a fair number of new Watches & Watch Representatives, which is very encouraging; long may it continue. Also, we have had some interest in the idea of joining a nearby

Watch, where there is insufficient interest to justify setting up a new Watch.

The topic of the need for rapid communication between Watch members was raised by Alan Dixon, of the NW Support Group. Currently, many Watches exchange information via email, but this can be subject to delay. Also, there are existing services such as Twitter, the online social networking service, but it doesn't reach all Watch members. This topic was raised with the Deputy PCC and he mentioned a system developed in Woking, Reigate & Banstead, primarily for Residents' Associations. I will be following this up and will report at the next meeting as to whether this can be adapted for our needs.

Mike Potter

Chairman, Surrey Heath Neighbourhood Watch

Police Crime Reduction Advice

Please allow me to introduce myself. I am Mike Jones, Crime Reduction Advisor for Surrey Police, covering the boroughs of Surrey Heath, Woking, Guildford and Waverley. I was a police officer before I took this post and have worked with Neighbourhood Watch for nearly 40 years. I never cease to be impressed by the hard work and care of NHW groups in supporting the vulnerable and reducing crime. Just this week I was speaking to a vulnerable person, who spoke in glowing terms about their neighbours in NHW and their coordinator, whose support made them feel safe and secure.

When thinking about the most current thing to talk about in HeathWatch, scamming came very much to mind. There is good advice on this on the Surrey Police website:

www.surrey.police.uk/Keeping-Safe/Protecting-you-and-your-family

Our neighbours in the Metropolitan Police have produced the excellent 'Little Book of Big Scams':

www.met.police.uk/docs/little_book_scam.pdf

I know that not everyone has access to the internet and I have a limited number of copies I can pass on (first come, first served!).

Please go to p2 for the Book's invaluable 10 Golden Rules.

Owing to the area I currently cover, I cannot attend many NHW meetings or make many home visits to give advice. Your local Safer Neighbourhood Team may be able to help you with this, or I am happy to talk to anyone on the phone, if you wish to contact me.

Mike Jones

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This newsletter is produced by the Neighbourhood Watch Support Group with funding gratefully received from Surrey County Council. We are thankful for the regular help we receive from Safer Surrey Heath Partnership and from Surrey Police in the promotion of Neighbourhood Watch and the distribution of HeathWatch.



Police Crime Reduction Advice

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10 GOLDEN RULES

Remember these rules to help you beat the scammers.

- *Be suspicious of all 'Too good to be true' offers and deals. There are no guaranteed get-rich-quick schemes.*
- *Do not agree to offers or deals immediately. Insist on time to obtain independent/legal advice before making a decision.*
- *Do not hand over money or sign anything until you have checked the credentials of the company or individual.*
- *Never send money to anyone you do not know or trust, whether in the UK or abroad, or use methods of payment that you are not comfortable with.*
- *Never give banking or personal details to anyone you do not know or trust. This information is valuable so make sure you protect it.*

- *Always log on to a website directly rather than clicking on links provided in an email.*
- *Do not rely solely on glowing testimonials: find solid independent evidence of a company's success.*
- *Always get independent/legal advice if an offer involves money, time or commitment.*
- *If you spot a scam or have been scammed, report it and get help.*
Contact ActionFraud on 0300 123 2040 or online at www.actionfraud.police.uk
Contact the Police if the suspect is known or still in the area.
- *Do not be embarrassed to report a scam. Because the scammers are cunning and clever there is no shame in being deceived.*
By reporting you will make it more difficult for them to deceive others.

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Community Speedwatch

Community Speed Watch (CSW) is a locally driven initiative where active members of the community join together with the support of the Police to monitor speeds of vehicles using speed detection devices. Vehicles exceeding the speed limit are referred to the Police with the aim of educating drivers to reduce their speeds. Clive Munns is the Casualty Reduction Officer for Surrey Police.

Volunteers receive appropriate training, and are supported by neighbourhood policing team (NPT) staff. The scheme aims to:

- Reduce death and injury on the roads
- Improve the quality of life for local communities
- Reduce the speed of vehicles to the speed limit
- Increase public awareness of inappropriate speed

Speed Watch activity is not about interfering with neighbours' behaviour; it is a proactive solution to improve the safety and quality of life for everyone in the community. Further information: www.communityspeedwatch.co.uk



Crime Prevention trailer activities



The Crime Prevention trailer has been continuing its rounds of all the key local events, enabled by the sustained efforts of all the team, led by Mike Davis and Reg Ward. They always put on a great show, encouraging the public to learn about crime prevention. Helpers from Neighbourhood Watches are encouraged to join them on their rounds! Please do contact your Area Coordinator if you wish to take part in what is definitely a fun day out as well as serious business.

Upcoming Trailer Events

- **12th September West End Ag and Hort Show**
- **Further events for the Autumn to be confirmed.**

Left: Mike and the Crime Prevention Trailer in Bagshot, with a little help from friends.

Wildfires in Surrey Heath

Fires have swept through fragile areas of Surrey's heathscape over recent months, killing rare wild-life and causing the county's emergency services to be considerably stretched. Surrey Police said it is working alongside Surrey Fire and Rescue to robustly investigate the fires, some of which are believed to have been started deliberately. Martin Goodwin, Detective Chief Inspector of Surrey Police, is asking the public to remain vigilante and to call the Police if anyone is seen acting suspiciously around heath and common land.

A spokesman for Surrey Fire and Rescue Service explained the fire caused 'disruption' and 'badly damaged' some of Surrey's countryside: "We'd like to make sure people stay safe and protect our countryside by ensuring all cigarettes and other smoking materials are fully extinguished, only use barbecues in suitable areas and never leave them unattended, don't leave bottle or glass in woodlands and avoid lighting open fires in the countryside.

"We'd also urge anybody who spots a fire to dial 999 immediately and report it to the Fire and Rescue Service, do not try and tackle it if it cannot be put out with a bucket of water."

Anyone with information should call Surrey Police on 101 quoting reference 45150030797 or by using the online reporting system at <https://my.surrey.police.uk/splonlinereportingweb>. Alternatively contact Crimestoppers anonymously on 0800 555 111.



Chairman for Crimestoppers

Volunteer community crime-fighters in Surrey have a new chairman who aims to continue the crusade to create a safe environment for residents and businesses.

Ian Chandler, ex- detective superintendent at Surrey Police, has been appointed the new chairman of the Crimestoppers Volunteer Committee in Surrey, the only independent national charity working to solve crime. Ian said: "I am thrilled

to become Chairman of Surrey Crimestoppers. Surrey is a very safe place to live and the majority of people are very happy to report crime and disorder to the Police, but a significant minority still remain hesitant. Our aim over the next few years will be to continue to encourage calls to the **0800 555 111** phone line. Crimestoppers guarantees anonymity and I would like to build trust and confidence across every section of the community in Surrey."

A message from Waterfords, the sponsor of this edition

Formed in 1995 by Brendan Cox and Gary Brook, Waterfords is an independent, award winning, premium local agent, trusted for our reliability and recognised for providing outstanding customer service. Our network of offices includes five Sales and Lettings branches, plus a dedicated Land & New Homes division covering the Surrey, Hampshire and Berkshire borders, the M3 and M25 corridor and eastward towards London. These branches work closely with The Mayfair Office and network of affiliated brands throughout the UK.

Praised by industry experts for being "unafraid to innovate", we embrace changes in both technology and the market place, and adapt our service accordingly to ensure we deliver the most relevant and appealing information to our buyers, tenants, landlords and vendors.

As well as our longevity, our involvement with the community through regular staff volunteering and fundraising for organisations such as; Phyllis Tuckwell Hospice, Make-a-Wish Foundation, Christopher's Smile, to name just a few, has earned us a well-respected position locally. Over 74% of the business we procure on sales and lettings comes from customer recommendation or former clients of Waterfords. We continually aim to innovate, inspire and re-build a positive attitude towards estate agency. Call your Camberley team on 01276 66566 to book a free, no obligation valuation.

Membership Secretary's Report

**Watch Representatives' Meetings now take place at
The Pine Ridge Golf Club, Old Bisley Road Frimley, Camberley GU16 9NX
Next meetings: 14th September and 23rd November**

Our thanks to Pine Ridge Golf Club for their generosity in allowing us use of the Green Room for the Watch Representatives meetings.

Your Neighbourhood Watch Support Group would be very grateful for any contribution towards its work, large or small. Should you wish to contribute, our bank account details are Lloyds Bank, account name Surrey Heath Neighbourhood Watch Support Group, Sort Code 30-91-53, A/C No. 00859924. Thank you for your support.

Welcome to the following new Watches, Representatives and members

New Watch Name/Ward	Watch Representative	Watch Name/Ward	New Representative
Bolding House Lane, West End	Peter Leafe	Diamond Ridge, Camberley Town	Matt Richardson
The Ridings, Heatherside	Heidi Copeman	Lime Avenue, Camberley St Paul's	Chris Williams
Kerria Way, West End	Kim Gadsby	Nursery Close, Frimley Green	Richard Blyth
Bellingham Close, Heatherside	Melanie Strauch	Chantry Road/School Lane, Bagshot	Vivien Cook

Watch Representative Quarterly Meeting Attendance

Meeting Date	Active Watches	No of Attendees	% Attendance
Jun 2014	307	111	36%
Sep 2014	311	124	40%
Nov 2014	313	133	42%
Mar 2015	319	118	37%
Jun 2015	321	114	36%

Neighbourhood Watch Coverage

	Active Watches	Active Members	Coverage
Camberley	63	2497	23%
Frimley	135	3871	31%
Lightwater	126	3241	26%
Total	324	9609	27%

Useful Websites

Surrey Heath Neighbourhood Watch	www.surreyheathnw.co.uk
Neighbourhood & Home Watch Network	www.ourwatch.org.uk
Surrey Heath Borough Council	www.surreyheath.gov.uk
Safer Surrey Heath Partnership	www.safer.surreyheath.info
Lost Property	www.virtualbumblebee.co.uk
Reporting minor crimes	www.police.uk
Property Register	www.immobilise.com
Most Wanted	www.crimestoppers-uk.org
National Fraud Intelligence Bureau	www.actionfraud.org.uk
Surrey Heath Police:	
Surrey Police	www.surrey.police.uk
Surrey Police - Twitter	twitter.com/surreypolice

Neighbourhood Watch Area Coordinators

Camberley, St Pauls, Old Dean, Town, St Michaels & Watchetts: David Hacker, 01276 686088, DHacker@surreyheathnw.co.uk
Frimley, Parkside, Heatherside, Deepcut, Frimley Green & Mytchett: Heather Kennard, 01252 836628 hkennard@virginmedia.com
Lightwater, Bagshot, Bisley, Chobham, West End & Windlesham: Mike Potter, 01276 474231, MPotter@surreyheathnw.co.uk
Surrey Heath Police Neighbourhood Team Coordinators: 01483 639880
Surrey Heath Police Crime Reduction Advisor: Mike Jones 01483 636626 Mike.Jones2@surrey.pnn.police.uk

Order slip for SelectaDNA kits: Please send to Mike Davis, 36 Iberian Way, Camberley, GU15 1LY

To the Treasurer: I wish to order pack(s) of the SelectaDNA property marking kit at £20 each. Enclosed is a cheque payable to Surrey Heath Neighbourhood Watch Support Group.

Name and Address

Post Code Tel/email